

**AUDIO-BASED INDOOR AND OUTDOOR NETWORK NAVIGATION
SYSTEM FOR PERSONS WITH VISION IMPAIRMENT**



wayfindr

**QUESTIONS AND ANSWERS
Q&A**

COURSE MATERIAL AND QUALITY ASSURANCE

- Where can I find extra resources related to the training content?

The digital library has a wide range of learning materials. At the training main page, on the left/right, click on the button digital library and explore the content.

- How up-to-date is the training content?

Wayfindr is committed to maintaining high quality standards. Wayfindr reserves the right to update the content at any point.

- Will I have the choice to evaluate the training content and the support received?

Yes, once you finish your training, you'll be asked to complete an evaluation form about your overall experience during the course.

ASSESSMENT AND ACCREDITATION

- Do I get a certificate?

You get a certificate of accreditation by the ITU provided that you have completed the test and have achieved the pass mark.

- How does the assessment work?

Our assessment is divided into different stages, and we require at least 60% of achievement to be entitled to the accreditation. Assessments will happen after each module (4 in total), one overall final assessment and 3 forum exercises.

- Can I redo the tests?

Yes, you can revisit the modules and lessons you need to improve on and redo the tests. Specific rules apply. Please refer to your learner's guide for detailed information.

COURSE DURATION

- How long does the training last for?

We estimate that you will spend around 40 hours to complete the training. You might spend more or less time, depending on your preferences and dedication.

- For how long will I have access to the content?

Once you access the training, the content will be available for 3 months. Your subscription will expire afterwards.

ACCESSIBILITY AND FURTHER SPECIFICATIONS

- I have a visual impairment, is the course accessible?

Yes, the course has been designed to meet the needs of people with different impairments. Please contact your tutor if you require further adjustments.

- What software do I need?

You don't need to install any specific software to run your training.

- What support do you give?

We have online tutors to assist you with any academic and content issues and tech support.

- How interactive is the course?

The training has been designed to meet the needs of persons with different impairments, therefore, just simple interactions were designed.

CANCELATION

- Can I cancel my subscription?

You can cancel your course access at any time, but no refunds will be offered. The training is non-transferable to third parties.